



# RapidILL: A Sharing Community

## The Importance And Complexity Of Interlibrary Loan

Libraries worldwide are increasingly relying on interlibrary loan, as resource sharing has greatly grown in importance in the digital age. Staff members must constantly adapt to complex and dynamic processes to meet patron requests, devoting a significant amount of time to multistep workflows. This includes manually identifying available holdings, shared assets, lender policies, and prices, often with a lack of clarity that complicates service for end users and creates uncertainty over fulfillment timeliness.

### RAPIDILL: THE RESOURCE SHARING REVOLUTION

- A resource sharing system designed by and for interlibrary loan staff.
- Uniquely built around a community of reciprocal users who share resources on agreed-upon terms.
- No transaction charges or invoicing costs among the RapidILL network of libraries.
- Centralized and standardized processes, even across different library management platforms.
- Automated borrowing request routing and delivery, with no need for staff mediation.
- Integrated with Ex Libris management and discovery solutions.
- Seamlessly integrates into library workflows, transparently augmenting ILL management systems.
- Very simple to learn and to use.

### THE IMPACT OF RAPIDILL: SEAMLESS, TRANSPARENT, COST-EFFECTIVE

- Member borrowing requests are reciprocally prioritized.
- Users have access to broader, deeper and higher quality collections.
- Lending staff only receive requests for material their library owns and can lend.
- Turnaround times are drastically reduced.
- Interlibrary fee management costs are slashed.
- Libraries can select which resources to expose, maintaining a fuller record for local borrowing.
- Automation frees library staff to handle tasks that add greater value to the institution, such as assisting faculty and students, and developing in-house collections.
- Library collections get greater exposure, with extensive peer-to-peer sharing and document delivery.
- At the forefront of academic resource sharing, along with many of the world's largest libraries.



## RapidILL: Main Features

- Member service commitments include fulfilling lending requests with high-quality scanned material within 24 hours (average turnaround time in practice is less than 12 hours).
- Requests automatically include resource call number and location.
- Instant verification of resource availability, including via open access.
- Smart request routing, with load-leveling and time zone awareness.
- Resource-sharing statistical reporting, including comparisons with peer libraries.
- Built-in RapidX module handles electronic delivery and receipt.
- Unmatched indexing in a shared holdings database to match requests down to journal volume.
- Thematically linked libraries are networked (“pods”).
- Support for prioritization and tiered configurations.
- Integrates with ILLiad, Tipasa, RelaisILL, CLIO and Alma, with optional ISO and API interactions.
- Industry-leading support and the Ex Libris infrastructure, for the highest productivity levels.

The screenshot displays the RapidILL web interface. At the top, there is a navigation bar with the RapidILL logo (now part of ExLibris) and links for Home, Main Menu, Public Info, Lending, Borrowing, Tools, and Sign Out. Below the navigation bar, the 'Main Menu' is shown, with a welcome message for Colorado State University. The interface is divided into two main sections: 'Lending' and 'Borrowing'. The 'Lending' section shows 'Journal Articles (0)', 'Book Chapters (0)', 'Books (0)', and 'Aging Status - Total Request (28)'. The 'Aging Status' table for Lending is as follows:

Color	Category	Count
Green	0 - 24 Hours	All - (28) Morgan Library - (28)
Orange	25 - 72 Hours	All - (0)
Red	72 + Hours	All - (0)

The 'Borrowing' section shows 'Bad Citation (0)', 'Not Available in Rapid (2)', 'Journal Articles (17)', 'Book Chapters (0)', 'Books (1)', and 'Aging Status - Total Requests (18)'. The 'Aging Status' table for Borrowing is as follows:

Color	Category	Count
Green	0 - 24 Hours	All - (18) Morgan Library - (18)
Orange	25 - 72 Hours	All - (0)
Red	72 + Hours	All - (0)

## More about RapidILL

- <https://exlibrisgroup.com/products/rapidill-interlibrary-loan/>
- <https://rapid.exlibrisgroup.com/>