

Amigos Library Services 2020-2021 Annual Report

Abilene Christian University Library Ahrens Memorial Library Albuquerque - Bernalillo County Library System Albuquerque Academy, Simms Library Allen Public Library Alvin Community College Library Amarillo Public Library Amberton University, Library Resource Center Angelina College Library Angelo State University Library Apache County Library District Arizona Western College Library Arkansas Northeastern College Adams-Vines Library Arkansas River Valley Regional Library Arkansas State Archives Arkansas State Library (AKF) Arkansas State University - Beebe, Abington Library Arkansas State University - Mountain Home Arkansas State University, Jonesboro Arkansas Supreme Court Library Arkansas Technical University Library Artesia Public Library Austin College Austin Community College Library Services Austin Presbyterian Theological Seminary Austin Public Library - Faulk Central Library Avila University, Hooley-Bundschu Library Baker University, Collins Library Baptist Health Margaret Clark Gilbreath Memorial Library Bay City Public Library Baylor Scott & White Memorial Hospital, Richard D. Haines Medical Library Baylor University Libraries Benedictine College Library Bentonville Public Library Bermuda National Library Bethany College - Kansas Wallerstedt Library Bethel College - North Newton Biblioteca Las Americas - South Texas ISD Blinn College Library Boonslick Regional Library Bowling Green Public Library Brazoria County Library System Brazosport College Library Brownsville Public Library Bryan Cave Leighton Paisner LLP Cameron Public Library Cameron University Library Capital District Library Council (CDLC) Carl Albert State College, Joe E. White Library Carnegie Public Library Carroll & Madison Library System Carrollton Public Library - MO Caruthersville Public Library Cass County Public Library Central Arizona College Library Central Arkansas Library System Central Baptist Theological Seminary Central Christian College of the Bible Central Methodist University Smiley Memorial Library Central New Mexico Community College Library Central New York Library Resources Council Central Texas College Library Christian County Library Cisco College - Maner Memorial Library City of Bellaire-Library City of League City - Helen Hall Library Cleveland University - Kansas City Clovis Community College Library Coastal Bend College Library Cochise College Library Colby College College of the Mainland Library College of the Ozarks - Lyons Memorial Library Collin County Community College District, Library Colorado State Library Columbia College, Stafford Library Conception Abbey & Seminary Library Concordia University Texas Connors State College Library - Warner Campus ConocoPhillips, Upstream Library Converse Public Library Corpus Christi Public Library Cossatot Community College Cottey College, Ross Library Crowley Ridge Regional Library System HQ Culver-Stockton College Library Dallas Baptist University-Library-Learning Center Dallas Christian College, The Crawford Library Dallas College Dallas County Library Dallas International University Dallas Museum of Art Dallas Public Library Del Mar College Library Denton Public Library Central Branch Dine College Library Dona Ana Community College Douglas County Public Library Drury University, F. W. Olin Library Dunklin County Library East Arkansas Community College East Central University Linscheid Library East Texas Baptist University Library Eastern New Mexico University Library Eastern Oklahoma Library System Eastern Oklahoma State College Library El Paso Community College Library Evangel University, Klaude Kendrick Library Evanston Township High School Library ExxonMobil Upstream Technical Information Farmers Branch Manske Public Library Farmington Public Library Farmington Public Library Faulkner Van Buren Regional Library Federal Reserve Bank of St. Louis, Research Library Fontbonne University Library Fort Bend County Libraries Fort Smith Public Library Fort Worth Library Friends University, Edmund Stanley Library Friendswood Public Library Galveston College Gentry County Library Georgia O'Keeffe Museum Glenbrook High Schools District 225 Global University Library Goldfarb School of Nursing at Barnes-Jewish College Grand Canyon National Park Library Grand Canyon University Grant County Library Grayson County College Library Grundy County-Jewett Norris Library Harding University, Brackett Library Hardin-Simmons University - Richardson Library Harper College Library Harrington Library Consortium Harris County Public Library Hawaii State Public Library System Heartland Regional Library Henderson State University, Huie Library Hendrix College, Bailey Library Henry County Library Herbert W. Armstrong College Library Hesston College Hickory County Library Hill College Library Hockaday School Library Hondo Public Library Houston Baptist University Houston Community College Libraries Houston Public Library Howard College Library Howard Payne University Hutchinson Community College Idaho Commission for Libraries Illinois Heartland Library System - Edwardsville Independence County Library Institute of American Indian Arts Library International Association of Assessing Officers Library Irving Public Library System Jefferson College Library Jesuit College Preparatory School of Dallas Library Joe Barnhart Bee County Library John Brown University Library Kansas City Public Library Kenrick-Glennon Seminary Library Kilgore College Kimbell Art Museum Library Kinkaid School Libraries Lamar State College - Orange Library Lamar State College - Port Arthur Lamar University, Mary & John Gray Library Laredo Community College Laredo Public Library Lawton Public Library Lee College Library Lee's Summit R-VII School District Library Leon Valley Public Library LeTourneau University LewisRice LLC Library Liberty Public Schools #53 Library Lincoln University, Inman E. Page Library Linda Hall Library Lindenwood University, Butler Library Little Dixie Regional Libraries Livingston County Library Lockheed Martin Aeronautics Company - Research Library Lockheed Martin Missiles and Fire Control Libraries Logan University Lone Star College Longview Public Library Los Lunas Public Library Louisiana State University in Shreveport Lovington Public Library Lubbock Christian University Library Lubbock Public Library Luna Community College Lunar and Planetary Institute Library Lyon College, Mabee-Simpson Library Macon Public Library Manhattan Christian College Library Maricopa Community College District Marshall Public Library Mary Institute and St. Louis Country Day School Maryville University Library McDonald County Library McLennan Community College Library McMurry University - Jay-Rollins Library Mercy Hospital-St. Louis Mesalands Community College Library Metropolitan Community Colleges Cataloging Center Metropolitan Library System Mexico-Audrain County Library District Mid-America Christian University MidAmerica Nazarene University Library Mid-Continent Public Library Midland College Library Midland County Public Library Midwestern Baptist Theological Seminary Library Midwestern State University, Moffett Library Mineral Area College C. H. Cozean Library Mississippi County Library District Missouri Botanical Garden Library Missouri Historical Society Missouri River Regional Library Missouri State Library Missouri State University Duane G. Meyer Library Missouri Supreme Court Library Missouri University of Science and Technology Missouri Valley College, Murrell Memorial Library Modern Art Museum of Fort Worth Library Mohave Community College Library Mokena Community Public Library District Montana State Library Montgomery City Public Library Murray State College Library NASA Ames Research Center Library National American University National Association of Insurance Commissioners Library Navajo County Library District Navajo Technical University Navarro College Nazarene Theological Seminary Nebraska Library Commission Nelson Atkins Museum of Art Neosho-Newton County Library Nevada Public Library New Braunfels Public Library New Mexico Highlands University New Mexico Institute of Mining & Technology New Mexico Junior College Library New Mexico Military Institute New Mexico Office of the State Engineer Library New Mexico State Library New Mexico State University at Carlsbad Library New Mexico State University Library New Mexico State University-Alamogordo New Mexico Supreme Court Law Library Newman University Library Niles TWP Dist 219 Library Nogales - Santa Cruz County Public Library North Central Texas College Library North Dakota State Library North Kansas City Public Library North Richland Hills Public Library Northcentral University Northeast Kansas Library System Northeast Lakeview College LRC Northeast Texas Community College Library Northeastern State University - John Vaughan

From the Board Chair

Ms. Chris LeBeau

Greetings to our members! This year saw many member libraries demonstrate their capacity to overcome obstacles in the pursuit of service to their communities - and we remain thankful and inspired by the work happening across our membership.

Our CEO, [Miguel Figueroa](#) has now been with Amigos since September 2020, and the Board remains delighted by his energy and grateful for his thoughtful leadership. Miguel has worked with the Board and staff to focus on member engagement, reaching out to member libraries, the state libraries within our region, and our partner consortia across the nation.

This focus on member engagement aligns with the Board's work on a new strategic plan that will be made available in the 2021-22 membership year. I want to thank my fellow Board members for the hours they have contributed to committee work this year, and I predict our planning efforts will have a good payoff.

Amigos CEO, Miguel Figueroa, shares some highlights from this membership year below:

The Amigos Board of Directors extended a [special 20% discount](#) on membership fees for the 2020-21 membership year, recognizing the financial challenges of the past year and the need for accessible and sustained services through the pandemic.

Amigos' tradition of popular and high-quality online training continued this year. Our three online [topical conferences](#) and our [annual member conference](#) (all free to members) attracted over 3,500 registrants and brought leading experts to our membership, including keynote speakers like Dr. Nicole Cooke, Lindsay Cronk, and Amanda Leftwich. And special sessions like our [Renewal Series](#) with Kaetrena Davis Kendrick and our newly announced [Amigos Community Conversations series](#) highlighted important topics and built community across members.

Amigos leveraged our experience in online training and event hosting to support several organizations' pivots to online, including support for the Arkansas Library Association, Louisiana Library Association, the Library Marketing and Communications Conference, Missouri Library Association, North Dakota Library Association, Texas A&M System Libraries, and the Texas State Library and Archives Commission (TSLAC).

With a renewed focus on e-book and audiobook content as libraries navigated safe use of physical spaces, Amigos has continued its [SimplyE](#) work. Our partnership with TSLAC for their E-Read Texas program has resulted in SimplyE services for over 150 libraries – and a new agreement with the Texas State Library will expand access to E-Read Texas and SimplyE for public libraries that serve populations up to 100,000. We are excited to engage with the Arizona State Library, Archives, and Public Records in a pilot program to bring SimplyE to a small starting group of public libraries and tribal libraries in Arizona. And a grant from the Missouri State Library will help expand the Amigos-managed MOLIB2GO program to new libraries and with more titles.

Our core services – including our group purchasing programs, courier service, and resource sharing programs – continue to fulfill essential needs for libraries. After suspensions due to the pandemic in the 2019-20 membership year, our courier service has seen a steady return to service. We thank all our courier participants for their cooperation through this period and for their commitment to cost effective resource sharing.

We thank you for your continued membership in Amigos and we look forward to more work ahead!

Amigos Board of Directors



Dr. Lea Briggs
Library Director
B.D. Owens Library
Northwest Missouri
State University



Ms. Barbara Glackin
Dean
Kent Library
Southeast Missouri
State University



Ms. Sheila Johnson
Dean of Libraries
Oklahoma State
University
Edmon Low Library



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L&D Associates
Consulting Group, Inc.



Ms. Chris LeBeau
(Chair)
Emerita IV Librarian
University of Missouri-
Kansas City



Ms. Kathy Luther
Executive Director
Seminary Support
Concordia Seminary



Ms. Tracey Mendoza
Dean of Libraries
University of the
Incarnate Word



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Executive Director
Eastern Oklahoma
Library System



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and Librarian
Bailey Library
Hendrix College



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Library Director
SFCC Library
Santa Fe Community
College



Dr. John Walsh
(Vice Chair)
Director of Library
Services
Cochise College
Libraries



Ms. Jennifer Strayhorn
Director
Texarkana Public
Library



Mr. Miguel Figueroa
Ex Officio
President and Chief
Executive Officer
Amigos Library
Services

Together, Amigos Members Achieve More

Uniting libraries across the nation for strength and service in their communities, Amigos members access numerous benefits:

High-Quality Continuing Education

- Free attendance for all Amigos online conferences
- Discounts on continuing education classes and courses

Resource Sharing and Delivery

- Courier pickup and delivery of interlibrary loan items
- Reciprocal borrowing

Promotion of Electronic Resources and Services

- Discounts on databases, ebooks, hardware, journals, management tools, and various products
- SimplyE services and hosting for digital materials

And more

- One complimentary subscription to the American Library Association's RDA Toolkit
- Free job bank for position openings at member libraries

2020-21 Membership Year Highlights

Membership by the Numbers

516

Member
institutions

Members
from

28
states

Members
saved
more than

\$3 million

2020-21 Membership Year Highlights

Sharing & Maximizing Resources

Over 300 Amigos member libraries participated in the Amigos Resource Sharing Agreement, accessing free loans and copies from member libraries and another 200 libraries in the South Central and Southwest regions of the United States.

In the 2020-21 Membership Year, over 210,000 library items shipped through the Trans-Amigos Express (TAE) regional courier program. TAE provides rapid pick-up and delivery of interlibrary loan materials across participating libraries while saving thousands of dollars on packaging and shipping each year with a flat-rate annual fee. In Texas, the TExpress courier service is a partnership between the Texas State Library and Archives Commission (TSLAC) and Amigos.

"TExpress has been very helpful with shipping and receiving items. I am thankful for the communication and staff availability throughout the Coronavirus pandemic. Very grateful for this service."

Gaining Knowledge

"This was the best online class/training that I have ever attended - and I have attended my fair share. The instructor was prepared, articulate, knowledgeable, passionate and a fabulous presenter."

Amigos hosted 78 courses and trainings, 38 free Know & Go sessions, 3 online conferences, and the 2021 Annual Amigos Member Conference - reaching more than 5,000 registered attendees and learners.

Amigos staff partnered with 17 organizations to provide customized training on selected topics, increasing staff skills right at the point of need.

Over 185 libraries accessed the ALA RDA Toolkit, an essential tool in modern technical services, as a benefit of membership.

2020-21 Membership Year Highlights

Promoting Electronic Collections

"The Texas State Library and Archives Commission is pleased to work with Amigos to implement SimplyE in Texas public libraries through our E-Read Texas program.

Through this partnership, people across the state are able to access thousands of free e-books through this easy-to-use app."

334 libraries received discounts on subscriptions to databases and journals through Amigos' Member Discount Services (MDS) group purchasing program. Member Discount Services simplifies the purchasing, renewal, invoicing, and payment process for libraries while providing valuable technical support.

153 libraries used Amigos for their SimplyE service hosting. Developed by libraries for libraries using ReadersFirst principles, the open source SimplyE service and app improves patrons' experiences with digital materials and makes enjoying a library e-book or audiobook as easy as browse, download, and read/listen.

Amigos has partnered with the Directory of Open Access Journals (DOAJ), a community-curated online directory that indexes and provides access to

high quality, open access, peer-reviewed journals. Through this partnership, member libraries can become DOAJ supporters at a 30% discount and expand their support of open scholarship.

Advancing the Profession

Amigos supported 8 professional organizations' move to online events and conferences, including the Missouri Library Association, Association of Bookmobile and Outreach Services, Library Marketing and Communications Conference.

199 libraries posted job openings and professional opportunities on the Amigos Job Bank, a free member benefit that reaches job seekers across the country.

"I want to thank Amigos for all your help this year with anything and everything ABOS [Association for Bookmobile and Outreach Services] asked. The Amigos team is amazing and I don't know what ABOS would do without you."

Amigos Library Services
Statements of Financial Position
June 30, 2021 and 2020

	ASSETS	
	2021	2020
Current Assets		
Cash and cash equivalents	\$ 2,316,419	\$ 2,347,978
Accounts receivable from participating institutions and companies, net	1,492,522	1,817,596
Investments	10,345,727	7,377,344
Prepaid expenses	74,527	105,784
Total Current Assets	14,229,195	11,648,702
Property and Equipment		
Computer service equipment	63,218	60,802
Leasehold improvements	14,241	30,125
Office furniture and equipment	19,771	19,771
Software	253,868	297,984
Total Property and Equipment	351,098	408,682
Less accumulated depreciation	(318,123)	(374,021)
Net Property and Equipment	32,975	34,661
Other Assets		
Deposits	7,187	7,187
TOTAL ASSETS	\$ 14,269,357	\$ 11,690,550

LIABILITIES AND NET ASSETS		
Current Liabilities		
Accounts payable	\$ 3,628,895	\$ 3,789,730
Accrued expenses	243,819	176,768
Unearned operating revenues	238,156	405,902
Total Current Liabilities	4,110,870	4,372,400
Net Assets		
Net assets without donor restrictions	10,158,487	7,318,150
TOTAL LIABILITIES AND NET ASSETS	\$ 14,269,357	\$ 11,690,550

Statements of Activities and Changes in Net Assets
For the Years Ended June 30, 2021 and 2020

	2021	2020
Unrestricted Revenues		
Member fees	\$ 795,833	\$ 977,116
Amigos services	12,575,485	13,061,681
Investment income	204,541	226,353
Realized (loss) gain on investments, net	662,660	(143,224)
Unrealized (loss) gain on investments	1,999,782	(330,107)
Paycheck Protection Program loan forgiveness revenue	303,350	295,500
Total Unrestricted Revenues	16,541,651	14,087,319
Expenses		
Program services	12,869,636	13,391,828
Supporting activities	831,678	917,539
Total Expenses	13,701,314	14,309,367
Changes in Net Assets	2,840,337	(222,048)
Net Assets, beginning of year	7,318,150	7,540,198
Net Assets, end of year	\$ 10,158,487	\$ 7,318,150

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Library Northern Arizona University Library Northwest Arkansas Community College Library Northwest Missouri State University Northwest Vista College Library Northwestern Oklahoma State University Oak Park and River Forest High School Library Oakwood School Library Oblate School of Theology Library Odessa College - Murry H. Fly Learning Resources Center Oglethorpe University Philip Weltner Library Oklahoma Baptist University Oklahoma Christian University Oklahoma City University Oklahoma Department of Libraries Oklahoma Historical Society Research Library Oklahoma Panhandle State University Oklahoma School of Science and Mathematics Oklahoma State University - Institute of Technology Oklahoma State University - Oklahoma City Library Oklahoma State University - Tulsa Library Oklahoma State University Library Oklahoma Wesleyan University Library Okmulgee Public Library Ontario Colleges Library Service Oral Roberts University Ottawa University Myers Library Ouachita Baptist University Our Lady of the Lake University Library Ozark Regional Library Ozarka College Ozarks Technical Community College Palacios Library, Inc. Palo Alto College Palo Alto University Panola College - M.P. Baker Library Paris Junior College Parker University Parkway C-2 School District Library Media Services Philander Smith College Phillips Community College of the University of Arkansas Phillips Theological Seminary Library Pioneer Library System Pittsburg State University Polk County Library Port Arthur Public Library Prairie View A&M University Public Library of Pine Bluff & Jefferson County Pueblo of Isleta Public Library Pulaski County Library Pulaski Technical College Library Raytheon Libraries Redlands Community College Rice University, Fondren Library Rich Mountain Community College Rio Grande City Public Library Rio Rancho Public Library Riverside Regional Library Rockhurst High School Library Rogers Public Library Rogers State University Rolla Public Library Rolling Hills Consolidated Library Rose State College, Learning Resources Center Rosenberg Library Rusk County Library Saint Edward's University Saint Mark's School of Texas Saint Mary's Seminary Salem Public Library Sam Houston State University San Antonio College Library San Jacinto College - Lee Davis Library Santa Fe Community College Library Santa Fe Public Library Sauk Valley Community College Schreiner University, William M. Logan Library Scott Sebastian Regional Library Sedalia Public Library Sedona Public Library Seguin Public Library Seminary of the Southwest, Booher Library Shook-Hardy & Bacon LLP Law Library Show Low Public Library Sikeston Public Library Snowflake-Taylor Public Library South Central Kansas Library System (SCKLS) South Plains College Library South Texas College Libraries South Texas College of Law Houston Library Southeast Missouri State University Southeastern Oklahoma State University Southeastern Oklahoma State University Library Southern Arkansas University, Magale Library Southern Methodist University - Bridwell Library Southern Methodist University - DeGolyer Library Southern Methodist University - Fondren Library Southern Nazarene University Library Southern Prairie Library System Southwest Texas Junior College - Uvalde Southwestern Adventist University Southwestern Assemblies of God University Southwestern Baptist Theological Seminary Southwestern College, Deets Library Southwestern Oklahoma State University Southwestern University St. Charles Public Library District St. Clair County Library St. John's College - Santa Fe Campus St. Joseph Public Library St. Louis Community College - District Office St. Louis County Library St. Louis Priory School Library St. Mary's University, Louis J. Blume Library St. Philip's College Library State Fair Community College State Library of Kansas State Library of Louisiana State Library of Oregon State Technical College of Missouri Ste. Genevieve County Library Stephen F. Austin State University Sterling College Mabee Library Stone County Library Stowers Institute for Medical Research - Library Sul Ross State University Tarleton State University - Dick Smith Library Tarrant County College District Libraries TCS Education System Temple College, Hubert M. Dawson Library Texarkana College, Palmer Memorial Library Texarkana Public Library Texas A&M International University Texas A&M University - Central Texas Texas A&M University - Commerce Texas A&M University - Corpus Christi Texas A&M University - Kingsville Texas A&M University - San Antonio Texas A&M University - Texarkana, John F. Moss Library Texas A&M University at Galveston Texas A&M University School of Law Texas A&M University, Sterling C. Evans Library Texas Baptist Historical Collection Library Texas Chiropractic College Texas Christian University Texas County Library Texas Lutheran University Texas Southern University Texas State Library and Archives Commission Texas Tech University Library Texas Tech University, School of Law Library Texas Wesleyan University Texas Woman's University Texas Woman's University, School of Library & Information Studies The Corning Museum of Glass/Rakow Research Library The Menil Collection Library The Museum of Fine Arts, Houston The Revs Institute for Automotive Research, Inc. Thomas Branigan Memorial Library Thompson Coburn LLP Library Three Rivers College Tolleson Public Library Township High School District 113 Library Trinity Christian Academy Libraries Trinity University, Coates Library Trinity Valley Community College Libraries Truman State University, Pickler Memorial Library Tulsa City-County Library - Central Library Tulsa Community College - Library Tyler Junior College - Vaughn Library UA Little Rock Bowen School of Law Library United States Holocaust Memorial Museum University of Arizona - School of Information University of Arizona Libraries University of Arkansas at Fayetteville - Mullins Library University of Arkansas at Fort Smith, Boreham Library University of Arkansas at Hope-Texarkana Library University of Arkansas at Little Rock, Ottenheimer Library University of Arkansas at Monticello Library University of Arkansas Community College at Morrilton Library University of Arkansas for Medical Sciences Library University of Central Arkansas, Torreyson Library University of Central Missouri James C. Kirkpatrick Library University of Central Oklahoma Library University of Dallas, Cowan-Blakley Memorial Library University of Health Sciences and Pharmacy in St. Louis University of Holy Cross University of Houston - Clear Lake, Alfred R. Neumann Library University of Houston - Downtown, W.I. Dykes Library University of Houston - University Libraries University of Houston-Victoria Library University of Louisiana at Monroe Library University of Mary Hardin-Baylor, Townsend Memorial Library University of Missouri - Columbia Elmer Ellis Library University of Missouri - Kansas City University Libraries University of Missouri - St. Louis, Thomas Jefferson Library University of New Mexico University of New Mexico - Valencia Campus Library University of New Mexico Gallup, Zollinger Library University of New Mexico, Law Library University of North Texas at Dallas Library University of North Texas, Health Science Center University of North Texas, University Libraries University of Oklahoma, Bizzell Memorial Library University of Saint Thomas, Doherty Library University of Science and Arts of Oklahoma, Nash Library University of Texas - Rio Grande Valley University of Texas at Arlington Library University of Texas at Dallas, McDermott Library University of Texas at El Paso Library University of Texas at San Antonio University of Texas at Tyler Library University of Texas Health Science Center at Tyler University of Texas Libraries, The University of Texas at Austin University of Texas of the Permian Basin University of the Incarnate Word Library University of the Ozarks, Robson Library University of Tulsa, McFarlin Library US Air Force, Laughlin AFB - FL300 Base Library US Air Force, Little Rock AFB, Library 4460 US Air Force-FL4608 Barksdale AFB Library Utah State Library W. Walworth Harrison Public Library Waco-McLennan County Library Washington County Library Washington Public Library Washington State Library Washington University in St. Louis - University Libraries Wayland Baptist University Weatherford College Library Webster County Library Webster University Library West Memphis Public Library West Plains Public Library West Texas A&M University Western New Mexico University Western Oklahoma State College Western Texas College Library Wharton County Junior College Wichita State University, University Libraries Wiley College, Thomas Winston Cole, Sr. Library William Jewell College, Curry Library William Woods University Dulany Library Williams Baptist University Wyoming State Library Yavapai County Free Library District Yuma County Library District