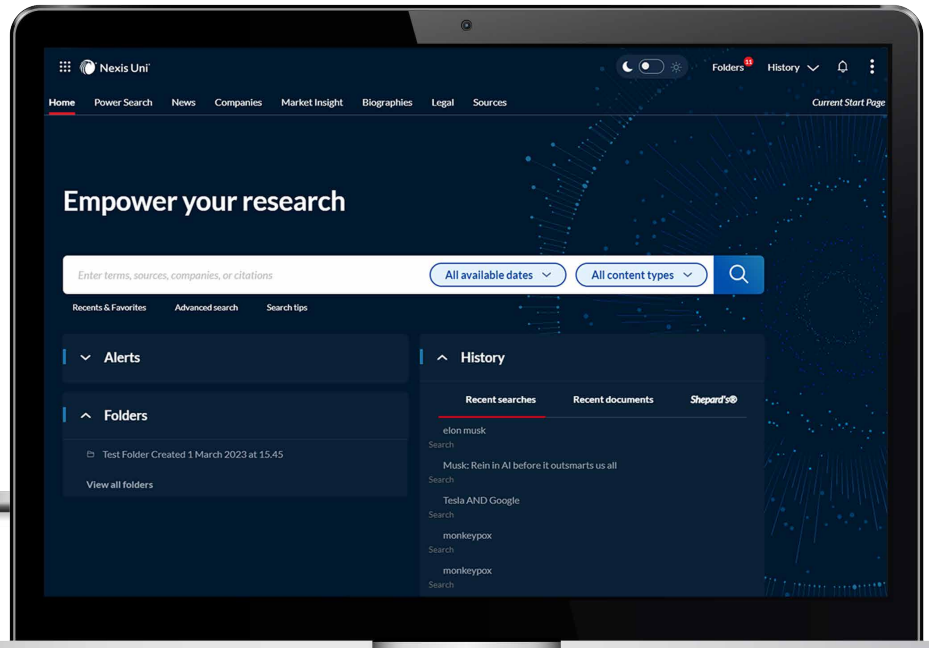
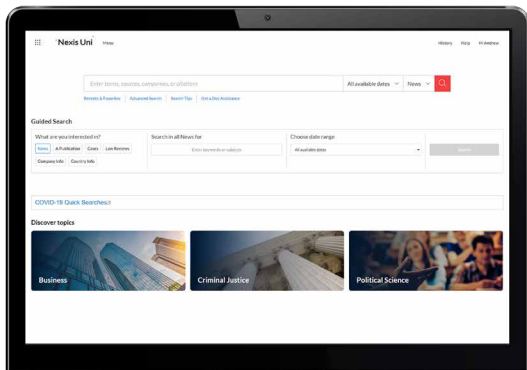


FAQs for Nexis Uni® Upgrade



What kind of upgrade is Nexis Uni® getting?

An upgraded version of Nexis Uni is coming. Soon, academic & public researchers will experience the features and content they already know and love about Nexis Uni, but with a fresh look and feel and exciting new features that will accelerate time to insights and improve research projects across campus.

What exactly is changing about Nexis Uni with this upgrade?

Nexis Uni itself will have a new look and feel aligned to our flagship corporate Nexis product. Along with this updated look and feel comes a host of new features, including a content summarization feature to speed up data discovery and data visualizations which automatically surface graphs, word clouds, and key information from search results - to create new research paths and produce useful statistics for academic projects. These new features will help researchers speed up their time to insights and help students explore more of what's possible with data.

Will the content my users get in Nexis Uni now still be there with this new experience?

Yes, there will be no content lost from this upgrade of Nexis Uni. All the content currently available for you and your users, including 15,000+ news, legal, business, and academic journal sources from LexisNexis, will still be there.

Will all Nexis Uni users be upgraded to this new experience?

Yes, all Nexis Uni users will be upgraded to this new experience in 2024. But starting in late 2023, all users will be able to trial this new experience during our "Early Access Period."

Will the special academic pricing for Nexis Uni still exist?

Yes, the same special pricing for academic and public institutions will remain in place for Nexis Uni. Customers should not anticipate this upgrade affecting their pricing when renewing.

What's an Early Access Period?

The Early Access Period for this upgrade will start in late 2023 and will give all users access to this new Nexis Uni experience if they choose to use it. During this period, users can switch between the new and old versions by using the Product Switcher Tab in the top left corner of both home screens. In-product guides will be available to help researchers find the new Nexis Uni experience during this time.

Throughout this Early Access Period, LexisNexis will be collecting feedback from customers and users to further optimize the upgraded Nexis Uni experience and user support resources for a seamless 2024 launch to all users. Users won't need to use the new experience exclusively during this Early Access Period, unless they would like to.

When will this Nexis Uni upgrade take place?

Following the Early Access Period, the full upgrade is planned to occur during the Summer of 2024, with the new Nexis Uni experience becoming the permanent interface for all users thereafter. As we get closer to the full upgrade in 2024, be on the lookout for regular communications from LexisNexis.

How can my community members use the new Nexis Uni experience during the Early Access Period?

During the Early Access Period, all Nexis Uni users can switch between the new and old versions of Nexis Uni by using the Product Switcher Tab in the top left corner of both home screens. During this Early Access Period, the new experience will be labeled "Nexis" in the Product Switcher Tab as we continue our back-end work for a successful upgrade for all users in 2024.

What do I, as an administrator, have to do to make this upgrade happen?

LexisNexis is hard at work ensuring that existing logins, IP authentications, and other technical updates are made in the background to reduce any administrative work needed by our partners, librarians, and other customers. As we get closer to the full upgrade in 2024, be on the lookout for communications from LexisNexis.

Will all of my users' alerts & folders transfer over?

Users can expect all of their existing Nexis Uni folders to transfer to the upgraded experience, though please note that alerts might not transfer over in the Early Access Period. For users that have alerts set in the existing Nexis Uni, we recommend recreating those alerts in the new Nexis Uni experience, if you need them early in 2024.

Why does it say "Nexis" in the Product Switcher when I go to access the new Nexis Uni experience?

During our Early Access Period for the new Nexis Uni experience, the Product Switcher for all users will now include an option for "Nexis." This is the button you need to click in order to get to the new Nexis Uni. The "Nexis" branding is a temporary byproduct of back-end work that our Product Team is conducting to prepare for a full upgrade for all Nexis Uni users in 2024. Once the full upgrade occurs, the new Nexis Uni experience will be the permanent option in the Product Switcher.

Will I need to update URLs on my library's resource pages?

During the Early Access Period, administrators can expect their existing URLs, including hyper and permalinks, for Nexis Uni to continue directing users to the current Nexis Uni experience. But following the full upgrade in 2024, we will ensure all of those same Nexis Uni links automatically redirect users to the new Nexis Uni experience from then on.

Visit LexisNexis.com/NexisUniUpgrade
for additional training & support resources.