DISCOVER HOW AMIGOS LIBRARY SERVICES CAN HELP YOUR LIBRARY!

CHRISTINE PETERSON
ENGAGEMENT & EMERGING TECHNOLOGIES COORDINATOR

MISSION & VISION

Vision
Members will view Amigos as indispensable for strengthening their ability to serve their communities.

Mission
To unite libraries for action and strength in service to their communities
WHY MEMBERSHIP?

- Maximum leverage in group buying power
- Opportunities for continuing professional education
- Access to the latest innovations and services in the library community
- Participation & involvement

PARTICIPATION & INVOLVEMENT

- Presenters & trainers
  Contact Jodie Borgerding
- Comments and feedback are welcomed
  Contact Christine Peterson
- Advisory groups
  Contact Christine Peterson
- Amigos Board of Directors
  Interested in running for a seat? Trisha Mooney
COMPLIMENTARY MEMBER BENEFITS

- Amigos Member Conference
- Topical online conferences
- Know & Go sessions
- Discount Direct
- Job Bank
- RDA Toolkit subscription
- Reciprocal borrowing agreements

AMIGOS MEMBER CONFERENCE

- Annually in May – May 13, 2020: Next Steps: Create and Cultivate a Career That Matters
- Programming
  - 2019 - Untapped Potential: Discovering and Developing the Leader Within
  - 2018 - Maximizing Your Resources – Saving $$, Saving Time
  - 2017 – Makerspaces and Digital Trends
  - 2016 – Connections, Collections & Community
- Member Update & Meeting
- Elections for board members and for bylaw changes
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TOPICAL ONLINE CONFERENCES

- Diverse topics throughout the year
  - Open Doors: Reaching Underserved Populations (2/28/2019)
  - Healthy Habits: Cultivating a Culture of Health & Wellness (10/10/2019)
  - The Library’s Role in Supporting Open Educational Resources (12/4/2019)
  - Work Smarter, Not Harder: Innovating Technical Services Workflows (2/13/2020)
- Generally 3 annually
- Opportunities for presenter (or “would-be” presenters)

Contact: Jodie Borgerding, learning@amigos.org

Amigos Member Conference - May 13, 2020

Next Steps: Create and Cultivate a Career That Matters

www.amigos.org/next_steps

#AmigosConf2020
KNOW & GO SERIES – TIMELY TOPICS

- 1 – 1 ½ hours every 2 weeks
- Past topics:
  - Data-driven library
  - Power of presenting
  - BibFrame
  - Horizon report
  - Hiring the right person
  - RDA after LRM
  - Strong relationships with teens
  - Raw truth about RAW
  - Provider neutral guidelines for ebooks
  - Ransomware
  - Free-ish project management tools
  - Patrons with disabilities

UPCOMING Know & Go Schedule

<table>
<thead>
<tr>
<th>Date(s)</th>
<th>Time</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>4/9/2020</td>
<td>1:30 pm - 2:30 pm CDT</td>
<td>Know &amp; Go: Access, Use, and Rights Information in Catalog Records</td>
</tr>
<tr>
<td>4/20/2020</td>
<td>1:30 pm - 2:30 pm CDT</td>
<td>Know &amp; Go: Beginning Genealogy - Free Resources</td>
</tr>
<tr>
<td>4/27/2020</td>
<td>1:30 pm - 2:30 pm CDT</td>
<td>Know &amp; Go: Care and Feeding of Library Friends and Foundation Groups and Boards</td>
</tr>
<tr>
<td>5/4/2020</td>
<td>1:30 pm - 2:30 pm CDT</td>
<td>Know &amp; Go: Increase Your Productivity with Time Management</td>
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<tr>
<td>5/18/2020</td>
<td>1:30 pm - 2:30 pm CDT</td>
<td>Know &amp; Go: Get the Scoop on 5G</td>
</tr>
<tr>
<td>6/1/2020</td>
<td>1:30 pm - 2:30 pm CDT</td>
<td>Know &amp; Go: How to Catalog Zines</td>
</tr>
<tr>
<td>6/8/2020</td>
<td>1:30 pm - 2:30 pm CDT</td>
<td>Know &amp; Go: Conducting Effective Meetings</td>
</tr>
<tr>
<td>6/15/2020</td>
<td>1:30 pm - 2:30 pm CDT</td>
<td>Know &amp; Go: Documenting Library Work Lessons We Can Learn from Technical Writers</td>
</tr>
</tbody>
</table>
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**DISCOUNT DIRECT**

- Members **contact the vendor directly**, use code to identify themselves as an Amigos member and receive the negotiated discounts for the products they need.
  - Library Supplies
  - Consulting and Technical Services
  - Preservation Supplies and Services

<table>
<thead>
<tr>
<th>Discount</th>
<th>Vendor Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>80%</td>
<td>Hollinger Metal Edge</td>
</tr>
<tr>
<td>75%</td>
<td>R.E.P. Industries, Inc.</td>
</tr>
<tr>
<td>15%</td>
<td>Venn Library Supplies</td>
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<tr>
<td>30%</td>
<td>Portico</td>
</tr>
<tr>
<td>60%</td>
<td>The Library Store</td>
</tr>
<tr>
<td>25%</td>
<td>Demco</td>
</tr>
<tr>
<td>40%</td>
<td>Brodart</td>
</tr>
<tr>
<td>10%</td>
<td>Budget Library Supplies</td>
</tr>
<tr>
<td>5%</td>
<td>Archival Methods</td>
</tr>
</tbody>
</table>

Contact: Jessica Johnston, mds@amigos.org

**JOB BANK**

- Post openings at no charge for 30 days or longer
- Amigos posts on website and social media

Contact: Tony Gay

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c2020 Amigos Library Services
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April 2020

c2020 Amigos Library Services

RDA TOOLKIT SUBSCRIPTION

- One simultaneous user subscription to the RDA Toolkit at no cost
- Additional simultaneous users be added at a 15% discount

Order through Amigos

Contact: Emily Nimsakont

RECIPROCAL BORROWING AGREEMENTS

- Coordinates 2 agreements:
  - Amigos Resource Sharing Agreement
    - Over 400 signers
    - OCLC group symbol: AMGS
  - Western Resource Sharing Agreement
    - Over 500 signers
    - OCLC group symbol: AMBC
- Enables no-charge borrowing and lending of materials among signers
- Key component to economical resource sharing among Amigos members
MEMBER SERVICES

- Continuing Education
- Vendors
- Courier
- AskAcademic
- Association Management
- SimplyE

CONTINUING EDUCATION

- Topical online conferences
- Know & Go sessions
- Classes and webinars:
  - Online and face-to-face
  - Recordings available for registrants
  - Scheduled and on-request

Contact: Jodie Borgerding, learning@amigos.org

Includes Non-Members
## SCHEDULE

<table>
<thead>
<tr>
<th>Date(s)</th>
<th>Time</th>
<th>Title</th>
<th>Course Type</th>
<th>Early Bird Deadline</th>
<th>Register</th>
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</thead>
<tbody>
<tr>
<td>4/8/2020</td>
<td>1:30 pm - 2:30 pm CDT</td>
<td>Know &amp; Go: Access, Use, and Rights Information in Catalog Records</td>
<td>Know &amp; Go</td>
<td>N/A</td>
<td>Register Now</td>
</tr>
<tr>
<td>4/7/2020</td>
<td>2:00 pm - 4:00 pm CDT</td>
<td>Metadata Principles and Practices: Metadata Basics</td>
<td>Live Online</td>
<td>3/25/2020</td>
<td>Register Now</td>
</tr>
<tr>
<td>4/9/2020</td>
<td>2:00 pm - 4:00 pm CDT</td>
<td>Metadata Principles and Practices: Metadata Standards and Types</td>
<td>Live Online</td>
<td>3/25/2020</td>
<td>Register Now</td>
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<tr>
<td>4/14/2020</td>
<td>2:00 pm - 4:00 pm CDT</td>
<td>Metadata Principles and Practices: Customization and Exchange, Transformation and Migration</td>
<td>Live Online</td>
<td>3/25/2020</td>
<td>Register Now</td>
</tr>
<tr>
<td>4/15/2020 - 4/18/2020</td>
<td>1:00 pm - 3:00 pm CDT</td>
<td>Understanding and Using Library Data</td>
<td>Live Online</td>
<td>3/24/2020</td>
<td>Register Now</td>
</tr>
<tr>
<td>4/15/2020 - 4/17/2020</td>
<td>2:00 pm - 4:00 pm CDT</td>
<td>Dealing with Difficult Patrons</td>
<td>Live Online</td>
<td>3/24/2020</td>
<td>Register Now</td>
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<tr>
<td>4/16/2020</td>
<td>2:00 pm - 4:00 pm CDT</td>
<td>Metadata Principles and Practices: Metadata Relationships</td>
<td>Live Online</td>
<td>3/25/2020</td>
<td>Register Now</td>
</tr>
<tr>
<td>4/17/2020</td>
<td>11:00 am - 12:00 pm CDT</td>
<td>SimplyE @ Amigos: An Overview and Demonstration</td>
<td>Live Online</td>
<td>N/A</td>
<td>Register Now</td>
</tr>
</tbody>
</table>

## ON-REQUEST COURSES

- All classes in the [course catalog](#) are available for just your library or a group of libraries at a time and place convenient to you, e.g.,
  - RDA for Copy Catalogers
  - Doing Digital Preservation
  - Don’t Just Stand There, Say Something!
  - Privacy and Social Media
  - Digital Storytelling
- Content is customizable
- Many online courses make great face-to-face opportunities for in-person networking
ADJUNCTS

• Always looking for adjuncts for classes & Know & Go sessions
  • Bring additional expertise to the membership
  • Brush up on training skills
  • (Re-)introduce yourself to online classrooms

• Currently taught by adjuncts:
  • Resume & cover letters for job hunters
  • Regular expressions
  • Understanding and using library data
  • Using pivot tables

VENDORS

• Amigos staff negotiates discounts with vendors for members
• Billing, renewals, and technical assistance through Amigos
• Establish relationships with vendors including marketing and support
• Full partnership service

Contact: Laurence Zuercher, mds@amigos.org
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VENDOR SERVICES

- E-books
- E-journals
- Databases
- Bibliographic services
- Document delivery
- Library supplies
- List of vendors

POPULAR VENDORS

- Wolters Kluwer
- springshare
- Oxford University Press
- NAXOS Music Library
- LexisNexis
- Project MUSE
- Bloomsbury
- CREDO
CURRENT OFFERS

Quotes & Orders

COURIER SERVICE

- **Trans-Amigos Express (TAE)**
  - Fast delivery
  - Economy
  - Connections
  - Flexibility
- Send books, CDs, DVDs, other materials
- Review your ILL Lending Policy

Contacts: Bea Ramirez & Laurence Zuercher,
tae@amigos.org
AMIGOS COURIER SERVICE

- 20+ years of courier services
- Trans-Amigos Express courier program (TExpress in Texas)
- 3 Connecting Partners
  - KLE (Kansas Library Express)
  - MALA (Mid-America Library Alliance) - Missouri
  - Mobius - Missouri

Trans-Amigos Express

Resource sharing made easy!

[Map of the United States showing service areas for Amigos Courier Service]
HOW TAE WORKS

- Bagged items are picked up by the assigned driver for your library
- Items go to the local hub for sorting by location # and hub information
- Items going to a different hub are transported overnight to other hubs and sorted again for delivery

TAE/TEXPRESS SERVICE

- Annual service period
  - September 2018 – August 2019
- Prorated fees available
- Service Options
  - 5-day service (M-F)
  - 3-day service (M,W,F)
  - 2-day service (T,TH)
  - Customized service, e.g., main library to branch libraries in same system, courier for 5 libraries in the same county
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ASKACADEMIC

- Multi-state cooperative of 23 participating academic libraries
- Available to any student, faculty, or staff member from a college or university of a participating academic library
- Ask your questions anytime – 24 hours a day, 7 days a week
- Receive expert assistance from a qualified information professional - an academic librarian!

Contact: Erin Grey, askacademic@amigos.org

Staff Chat Client

Aims: Hello! I'm trying to find a World Regional Geography textbook in Open Source research (I'm PT Aims faculty.) Can you help me see if one exists? Thanks!

ASK: Welcome to the library chat, my name is Britta

ASK: Ok! Can you please tell me a little more about what you're looking for?

Aims: Sure.

Aims: I teach World Regional Geography.

Aims: I'm looking for a supplemental textbook for my class that students can use.

Aims: A couple of titles I've used in the past are: Globalization and Diversity, and World Regions in Global Context.

Aims: So, a textbook equivalent to those.

ASK: I'm happy to search for one! Is there a database of the open source books I can search?

ASK: Ok! Thank you for elaborating

Aims: Sure

ASK: Are you looking for a print textbook or an ebook?

Aims: Would print books cost the students anything to get?
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**CURRENT LIBRARIES**

<table>
<thead>
<tr>
<th>Institution</th>
<th>Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adams State University, Nielsen Library</td>
<td>Colorado</td>
</tr>
<tr>
<td>Aims Community College</td>
<td>Colorado</td>
</tr>
<tr>
<td>Auraria Library</td>
<td>Colorado</td>
</tr>
<tr>
<td>(Serving Community College of Denver, Metropolitan State</td>
<td>Colorado</td>
</tr>
<tr>
<td>University of Denver, and University of Colorado Denver)</td>
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</tr>
<tr>
<td>Colorado Mesa University</td>
<td>Colorado</td>
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<tr>
<td>Colorado Mountain College</td>
<td>Colorado</td>
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<tr>
<td>Community College of Aurora</td>
<td>Colorado</td>
</tr>
<tr>
<td>Concordia University Texas Library</td>
<td>Texas</td>
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<tr>
<td>Del Mar College</td>
<td>Texas</td>
</tr>
<tr>
<td>Ellsworth Community College</td>
<td>Iowa</td>
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<tr>
<td>Fort Lewis College</td>
<td>Colorado</td>
</tr>
<tr>
<td>Hardin-Simmons University</td>
<td>Texas</td>
</tr>
<tr>
<td>Marshalltown Community College</td>
<td>Iowa</td>
</tr>
<tr>
<td>McMurry University</td>
<td>Texas</td>
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<tr>
<td>Red Rocks Community College</td>
<td>Colorado</td>
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<tr>
<td>Relay Graduate School of Education</td>
<td>New York</td>
</tr>
<tr>
<td>Schreiner University</td>
<td>Texas</td>
</tr>
<tr>
<td>South Texas College</td>
<td>Texas</td>
</tr>
</tbody>
</table>

**ASSOCIATION MANAGEMENT**

Amigos provides infrastructure services to a variety of organizations, including associations, allowing them to focus on programs, content and mission fulfillment!

- Financial management
- Membership management
- Tradeshow management
- Meeting management

**Website**

Contact: Kristin Evans, [associationmanagement@amigos.org](mailto:associationmanagement@amigos.org)
CLIENTS

- Association of Bookmobile & Outreach Services
- Association of Southeastern Research Libraries
- Consortium of College and University Media Centers
- Library Marketing Conference Group
- Louisiana Library Association
- Missouri Evergreen
- Missouri Libraries 2 Go
- Missouri Library Association
- North Dakota Library Association
- Oklahoma Library Association
- St. Louis Regional Library Network
- Western Council of State Libraries
- Wyoming Library Association

SIMPLYE REPLACES THIS . . .

Includes Non-Members

cloudLibrary Bibliotheca Ltd
Libby, by OverDrive
OverDrive, Inc.
OverDrive, Inc.
RBdigital Recorded Books Inc.
WITH THIS

CONTENT
IMPLEMENTED LIBRARIES

- Brazoria County Libraries (TX)
- Houston Public Library (TX)
- Kilgore Memorial Library (NE)
- State of Texas!
- SimplyE website

Contact: Christine Peterson, simplye@amigos.org
MEMBERSHIP FEES

- Amigos membership fees are determined by library type and budget size
- We use a tiered fee schedule for academic and public libraries with a single tier for all other library types
- Placement in the academic and public library tiers is based upon members' budget information for 2014
  - NCES data (academic libraries)
  - IMLS (public libraries)

Contact: Christine Peterson, membership@amigos.org

HOW TO KEEP UP WITH US

- Website
- AmigosNow newsletter
- RSS feeds
- Stop by our booth at state conferences
  - Facebook
  - Twitter
  - Instagram
  - LinkedIn
  - YouTube
THANK YOU